

Benchmark


Federal Credit Union

We use specialized software and other technologies to prevent unauthorized users from accessing our systems through the Internet. When you log in to Internet Banking from any Benchmark Federal Credit Union web page, we secure the connection with **Secure Socket Layer [SSL]** technology, then transmit your Account Number. SSL encrypts your personal information before it leaves your computer, ensuring that no one else can read it. Once received, this information is transported within our systems via an **encrypted network**.

Other important security features include:

Browser Encryption: We require the use of a secured 256-bit enabled browser to log in to your account and perform transactions. Firefox[®], Microsoft[®] Internet Explorer, Apple Safari[®] and Chrome[®] are all secure browsers. If you are not using one of these browsers, or feel your browser does not meet our security requirements, you should download an upgraded browser version.

Once you have signed in, you can check that your Internet Banking session is secure in multiple ways:

- Look for the small padlock icon  usually located in the lower right corner of your Web browser window or next to the URL depending which browser you are using. A closed, or locked, padlock indicates a secure connection.
- Look for the letters "https://" at the beginning of the Web site address or URL in your Web browser. The "s" means secure.

E-Mail: We recommend that you do not send us standard e-mail containing any sensitive information such as your Social Security number or your full account numbers. Please only send the last 3 digits or your account number.

Log Off: Please be sure to Log Out if you are going to be away from your computer for an extended period of time. Logging out will end your session and prevent others from using your access.